

The Heath Surgery

PATIENT PARTICIPATION GROUP

Patient Participation Group (PPG) Committee

The PPG Committee is a group of patients who are willing to contribute some of their time to the development of the Practice and its health services. The Group meets quarterly to discuss items of mutual interest to the Practice & Patients.

Patient Reference Group (PRG)

We recognise that not every patient has the time to give the level of commitment to be a PPG Committee member, but may still have an interest and opinions on how to keep the practice's services at the highest standard. With this in mind, we have established a second group, the Patient Reference Group (PRG).

We ask members of this group some questions from time to time, such as what you think about our opening times or the quality of care or standard of service you have received. We contact members of this group by email or post.

We anticipate that the group will meet once a year, but arrangements will also be made for members of the group who are not able to attend in person, but feel that they would like to contribute.

The Practice is keen to ensure that the groups remain fully representative of our patient population and therefore invite anyone with an interest to enquire about joining.

If you are interested in joining please ask at Reception for an application form which can be returned to Reception.

Thank you.